

Dear customer,

We are sending you a heartfelt thank you for purchasing our engineered floor. Please note the very important tips for installation and maintenance to ensure your flooring continues to look its best.

Residual moisture in the screed: Cement screed up to 2.0%, cement screed with under floor heating up to 1.8%, chipboard plates, OSB: 9% (+/- 2%).

The surface on which the primer is applied must be clean, compact, smooth, of appropriate absorption and without cracks. Primer is applied 0.1kg/m².

Glue is applied according to the instruction manual from the supplier. Apply 800 to 1200 g/ m^2 .

The permissible humidity of the parquet is 9% (+/- 2%). Parquet installed must have humidity as close as possible to the equilibrium humidity of the parquet in regards to the climate of the space.

Always order 5% to 10% more than you need to account for the 5% off poor timber material and/or slight damage that may occur during transportation.

The room should not be exposed to drafts, the temperature must be from 18°C to 20°C and the relative humidity from 45% to 60%.

If humidity levels are below 45% your hardwood can dry out and result in the floor splintering.

If humidity levels are above 60% your hardwood floors could begin to swell and this could cause boards to warp or cup.

Floor must be installed by a professional in accordance to the manufacturer's instructions and with the observance of general standards and norms, which apply to floor coverings.

Recommended to keep all records of the installation such as screed moisture, quantity of the glue used, moisture level in the solid floor, ambient temperature and humidity, as well as other records

Always care for your floor with the appropriate care product for oiled, waxed or lacquered surfaces. Regular care ensures protection and preservation of the value of your floor.

For proper use, follow the instructions for the care product used.

Direct sunlight should be avoided.

Wishing you joy with your high quality flooring.

